

Transcript of Maree talking about Therapy Pro telehealth

Georgina

Hi I'm Georgina from Therapy Pro and today I'm here with Maree who is one of our psychologists. Maree, can you tell us about telehealth with Therapy Pro.

Maree: Sure. First of all, we call our clients and then we send them instructions on how to access Zoom. Zoom is just like FaceTime, but it is a lot more secure. The instructions have screen shots that help people know exactly know where to click to access their session.

Georgina: And Zoom is actually what we are using now isn't it, to record this session?

Maree: Yeah, just like what we're doing today.

Georgina: And do people need tools? What do they need to access telehealth?

Maree: Just the internet and any device that has a camera on it. So, a laptop, tablet, iPad, smartphone all of those will be able to access the session. But also if they don't have the internet they can still use their phone to dial into their session.

Georgina: Oh great. What do you say to people who are unsure of how telehealth might work for them?

Maree: Therapy Pro therapists are all very skilled therapists, we work from a number of different modalities and strategies. We can work with you to work on the goals you want to achieve. I encourage everybody to give it a try, clients are often really surprise by what can be achieved.

Georgina: Great. Thanks for chatting to us.